**Zoom Meeting**

**Library Volunteer Manager Peers - Notes**

**4/15/20, 1:30 EST**

<https://zoom.us/j/98392995092>

**Host: Wendy Johnson, Indianapolis Public Library**

**wjohnson@indypl.org**

**Thank you** for attending today! Below are the topics that we discussed. Although the majority had no resolution, there’s a level of comfort knowing that we’re all working on the same concerns. Right? Topics for our next gathering are also noted here. By no means is this the only list we can discuss, so bring your questions, concerns and inspirations for our next visit. Take care! Wendy

**Topics Discussed**

National Volunteer Recognition Week

* Video of staff saying “thank you” emailed and posted to social media
* Parties have all been cancelled and may not be rescheduled due to budget or significantly downsized
* Gifts – distributed by curbside pickup with happy staff members clapping and holding up signs, mailed after we return
* Social media blasts
* Letter from CEO emailed to all volunteers

Volunteer Communication during closure

* All volunteers have been called – volunteer coordinator and/or staff
* Weekly email/newsletter
* Weekly calls
* Zoom or zoom-type meetings with FOL

Safety Plan

* Following lead of HR for staff
* Video with testing – PPE, hand washing, distancing, book washing/handling
* Are we/can we request a health screening? Take temperature, doctors note

Summer Reading Program

* In flux
* Will likely not use teen volunteers
* Moving to virtual platform and removing the hands-on - Beanstack

Current Virtual Opportunities

* Conversation circles – WebX or other group gathering tool
* Digital Ambassadors – Queens PL modeled after Austin PL
* Assisting with the creation of new Facebook page for Latinx community
* BiblioCommons lists, reviews
* Java Academy
* Volunteers are moving into program development/deployment/execution – skills-based
* Many of us are currently referring volunteers to clearinghouses for virtual opportunities: HandsOn of Greater Portland, VolunteerMatch, United Way

Miscellaneous

* Concerned about Summer Lunch programs staffed by volunteers – will branch still offer these or will it stay with school
* School credit: hoping that the schools will relax the requirements, looking into participation credit vs. hours served…more a project based credit
* We fear that we’re going to have a significant drop in retention
* Some will introduce “super volunteers” at the same time or very shortly after staff return
* Key volunteer task when they return will be material handling – pull list, drop box, holds

**Resources mentioned today**

Tools to create group videos:

groupgreeting.com; kudoboard.com; paperlesspost.com; openme.com; iMovie

Virtual volunteering opportunity that offers school credit option

 Zooniverse.com

Class video creation with testing/quizzes

 Coursesites.com – first few are free

SRP/literacy engagement & activities

 ReadSquared

Volunteer engagement Material – searchable database

 https://getinvolvedclearinghouse.org/

**Future Conversation Starters**

Do you deliver library materials to patrons who are homebound? Is this a volunteer:patron match or a “meals on wheels” model?

What are you doing during at-home-time to prepare for reopening with volunteers?

When will volunteers return to the branch? Anything new to share?

Will you be introducing or adding to your virtual volunteer opportunities? What does this look like? How do you plan to track virtual volunteer service hours?

Survey? Volunteer opinion of if/when they’d like to return – post vaccine, opt-out, ready-to-go