**Library Volunteer Leaders - Notes**

**1-06-21 1:30 EST**

**Host: Wendy McClure (filling in for Wendy Johnson, Indianapolis Public Library** [**wjohnson@indypl.org**](about:blank))

Hello, Friends!

Thanks for a great chat today and much appreciation for the laughter. We missed those who were unable to attend today but here are a few brief notes. Please note that I am by far not as good as Wendy J. at this note taking thing. ☺

If you have any topics to bring up for next Wednesday, January 13th, feel free to email me at [w\_mcclure@yahoo.com](mailto:w_mcclure@yahoo.com). I’ll temporarily gather these until Wendy J.’s return.

One idea for next week is to discuss the term “professional volunteer” or “skilled volunteer”. What does this mean to you? What does it mean to a volunteer?

Wendy

(Those stopping by in our chat included: Wendy McClure, PA; Susan Wolford, Columbus, OH; Antonia Herrera, Long Beach, CA; Jennifer Begich, Arlington Heights, IL; Linda Groscost, Orange Public Library, CA; Karen Goates, Pike Peak Library, CO; Jessica Link, Cedar Rapids, IA; Shannon Niemann, Crystal Lake, IL; Lindsey Tygart-Brown, Cedar Rapids IA; Carla Lehn, Get Involved: Powered by Your Library; Elizabeth Finkle, Fresno, CA; Liza Dyer, Portland, OR; Jeanie Ziegler, Gail Borden, ILL; Rita Harris, Savannah, GA; Shoshana Hurand, Ann Arbor, MI; Heidi Port, Metropolitan, OK; Kate Kelsch, Bolder, CO; Rebecca Hardin, Lewistown City, MT; Lesli Goto, Sacramento, CA;

Meetings will be held every Wednesday at 1:30 EST for an hour until further notice. We’ll use the same meeting link each week. Please share the link with fellow library volunteer leaders…the more smart people the better.

Zoom:  [https://us02web.zoom.us/j/85199850785?pwd=WHorb3h2ckgvZjhZT1BOVWxEMzhlZz09](about:blank)

Access Code: Volunteer

If you’d like add/check/update your contact information on our shared Google doc. [https://docs.google.com/spreadsheets/d/19blg00lShuMShHK2ab1TGeiK6kYqGfpvxz8qO9F8nnM/edit?usp=sharing](about:blank)

**Topics Discussed**

* Presidential Award [The President's Volunteer Service Award (presidentialserviceawards.gov)](https://www.presidentialserviceawards.gov/)
  + How do you handle the question about “Is the volunteer a citizen of the United States?”
    - Some ask, some don’t ask
    - Possible idea as to how to handle is to create a document informing the volunteer of the nomination, the criteria of the nomination, and verification of the spelling of the name on the certificate. This removes asking the question of citizenship to the volunteer.
* Volunteer Phase Plans
  + AADL’s Covid phase in plan. <https://aadl.org/node/573712>
  + https://getinvolvedclearinghouse.org/ — put COVID-19 in the search box
  + City of Boulder Volunteer COVID-19 Safety Training and other trainings for volunteer roles can be found at: https://countmein.bouldercolorado.gov/Courses To access these, a person would need to create a login into the system though

\*shared idea of groups creating book drives to give to the library and those collected items can then be given at outreaches or shelters to keep

* What ages of volunteers seem to what to return to volunteering?
  + Many stated the 55+ group
  + Scout groups used to create kits for curbside pickup
  + Active volunteer opportunities are English Conversation Group, Fidget Blanket Kits, Literacy tutoring, Homework Zone using teens only, Friends Book Den, Book First - annual program giving book packs to first graders - volunteers pick up kits curbside from branches, put together book packs, and return for later distribution to schools, and I am working on recruiting teens in a certain area to survey friends and relatives re: electric car sharing from one of our branches. Love the Bob Ross painting kit!
* Goals for 2021 / Strategic Plans – Does your library have one? Are volunteers included?
  + Many libraries have plans and several have volunteers included. Those who don’t have volunteers included, now could be the time to use creativity to show how volunteers fit
  + Some goals include revamping volunteer programs
  + 2021 Goal - transitioning New Volunteer orientation to at least 50% virtual training - really looking to set this up in a "flipped classroom" model
  + Online welcome with on-site training
  + reciprocity that lies at the heart of the gift economy -<https://emergencemagazine.org/story/the-serviceberry/>
  + <https://multcolib.org/about/priorities>

**Future Topics**

* Use Breakout rooms to share goals and exchange ideas 1-1
* Volunteer Coordinator Training. What’s covered?
* Circle Back for updates:
  + January. University of North Carolina – Charlotte (UNCC) Class Project Update – Chauna
* Encore topics:
  + Reinventing volunteer engagement in our libraries