

Volunteer Corps Post-Program Survey

Thank You!

Thank you for volunteering with the Cedar Rapids Public Library as part of our Volunteer Corps. Your support allows the Library to dream big and plan events that wouldn't otherwise be possible without the help of volunteers.

We would like to know more about your recent volunteer experience with a Library program. Working with volunteers is a great honor, and we want to do our best to make this a positive, productive experience for you. Your input is valuable in helping us better evaluate our programs, share feedback with our staff, improve our processes, and support the amazing work our volunteers do at the Library.

Again, thank you for your help with this program and for your responses to this brief survey.

**Thanks,
Jessica, Ashley, and the CRPL Team**

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Your Experience: Signing Up

* 1. Which Library program or event did you assist?

* 2. How did you hear about this volunteer opportunity at the Library? (Select all that apply.)

☐ CRPL Volunteer E-Newsletter

☐ Email from Sign-Up Genius

☐ CRPL Website

☐ Facebook

☐ Was asked by CRPL staff to assist

☐ Received information from an affiliated volunteer group (Key Club, RCRV, company, etc.)

Other (please specify)

3. How easy was the sign-up process for volunteering?

- ☐ Very easy
- ☐ Somewhat easy
- ☐ Fine
- ☐ A challenge
- ☐ I did not sign up ahead of time

Comments:

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Your Experience: Communication

4. Was adequate information given to you prior to the event to help you prepare for your volunteer assignment?

- ☐ Yes - The information helped me feel prepared.
- ☐ No - I did receive information, but it did not help me feel prepared.
- ☐ No - I did not receive any information before the event.

Comments:

5. What other information before the event would have been helpful to you?

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Your Experience: The Day Of...

6. Were you greeted by staff when you arrived for your volunteer assignment?

- ☐ Yes
- ☐ No

Comments:

7. Did staff provide sufficient training on your volunteer duties for this event?

- ☐ Yes - staff gave me good training and direction.
- ☐ Somewhat - staff did provide direction, but it was not very helpful.
- ☐ No - staff did not provide me with good training or direction.

Comments:

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Your Experience: Your Role for the Event

8. Did you perform the duties that were outlined for you prior to the event?

- ☐ Yes - the duties of the event matched my expectations.
- ☐ No - the duties of the event were different - but I was comfortable with the changes.
- ☐ No - the duties of the event were different - and I was not happy with the changes.
- ☐ No - I wasn't sure what I would be doing prior to the event.

Comments:

9. Did you feel useful in your volunteer role?

- ☐ Yes - I felt very useful.
- ☐ Most of the time - there were sometimes when I didn't feel as needed.
- ☐ No - I felt underutilized during my volunteer assignment.

Comments:

10. If you felt underutilized, what could we have done differently to help you feel like your time was used more wisely?

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Your Experience: Overall

11. Did you enjoy the time you spent working at the event?

- ☐ Yes - I loved it!
- ☐ Pretty much - I was happy to be there.
- ☐ Somewhat - it was an "okay" time for me.
- ☐ No - I did not enjoy my experience with this event.

Comments:

12. If you didn't fully enjoy your volunteer experience, what could we have done differently to have made this a better experience for you?

13. Overall, how satisfied were you with your participation as a Library volunteer for this event?

- ☐ Very satisfied
- ☐ Somewhat satisfied
- ☐ Not satisfied

Comments:

14. Would you recommend volunteering at the Library to others?

- ☐ Yes
- ☐ No

Comments:

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Your Experience: A Summary

15. The thing I enjoyed most about volunteering with this event was...

16. The thing I found most challenging about volunteering with this event was...

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About You...

* 17. Outside of this event, are you a current Library volunteer?

- ☐ Yes, I volunteer at the Library with other events or as a regular, weekly volunteer.
- ☐ No, I am not registered as a volunteer at the Library.

Comments:

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Thank You!

18. Thank you for your time and thoughtful responses!

Please let us know if there is anything else on your mind as it pertains to your volunteer experience or the Library.

If you are interested in learning more about volunteering at the Library, please contact us at volunteer@crlibrary.org.