



FRESNO COUNTY PUBLIC LIBRARY

# Volunteer Handbook

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## GREETINGS FROM THE COUNTY LIBRARIAN

*Welcome to the Fresno County Public Library!*

I'm honored that you have chosen to come and volunteer with us. Libraries make a difference every day and by volunteering with us, you will be making a positive difference in the lives of your community. We offer all kinds of opportunities for people to connect, grow and be inspired. That doesn't just include our patrons. It includes you, our amazing volunteers.

Whatever first drew you to us, whether it was a positive experience you had as a kid in your local library or if it's something much more recent you experienced, I'm honored to have you here and the communities we serve are going to be made better by your service. Thank you again for choosing to make a positive impact on the community with your time and your commitment to service at the Library.



**Raman Bath**  
County Librarian

“

# A PLACE FOR ANYONE. SOMETHING FOR EVERYONE.

”

Fresno County Public Library  
Vision Statement

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## PART I: THE LIBRARY

### MISSION

Fresno County Public Library (“FCPL”) transforms lives and strengthens communities by providing opportunities to connect, grow, and be inspired.

### VISION

A place for anyone. Something for everyone.

### CORE SERVICES AND VALUES



FCPL’s core services are the basic service elements that we provide to library users and the community we serve. Libraries have evolved to become more than just repositories of books. As such, we offer an assortment of products and services to be able to cater to different needs and emerging trends to remain a relevant and vital part of society.

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## PART I: THE LIBRARY



FCPL’s core values are what this organization stands for and the principles for which we remain committed. Our values impact the experience library users receive and define our approach and areas of focus going forward.

### FOCUS AREAS

The following focus areas represent the top six priorities to meet the most pressing community needs and be more intentional in maximizing resources and volunteerism efforts within FCPL’s organizational capacities.

#### (1) Underserved Communities

- Forming trust and building relationships to reach new audiences.
- Providing relevant and meaningful programs and services that reflect community needs.

## PART I: THE LIBRARY

### (2) Technology and Training

- Offering access to new technology in innovative ways.
- Fostering connectivity within communities.

### (3) Welcoming and Accessible Spaces

- Offering safe and inviting spaces as centers of community.
- Bridging barriers to provide equitable access to resources and services.

### (4) Inclusive Activities

- Building aligned community partnerships to better reach underserved communities.
- Creating programs where everyone feels welcome and safe to share and connect with others.

### (5) Trusted Hub for Information

- Connecting with partner organizations to share resources and cross-promote offerings.
- Increasing internal awareness of available resources that align with community needs.

### (6) Culture and Customer Service

- Improving internal communication and staff alignment with mission, vision, and values.
- Overcoming barriers to providing the best in customer service and equitable access

## PART I: THE LIBRARY

### HISTORY

Libraries have existed in Fresno County since 1892, when the first location opened its doors at Fresno and Broadway Streets in downtown Fresno. On March 10, 1910, the Fresno County Board of Supervisors established the **Fresno County Public Library**. It was headquartered from inside the Fresno city library that was built from funds donated by Andrew Carnegie.

In its first year, there were 16 FCPL branches operating from Coalinga to Ockenden (now Shaver Lake). By the end of the 1920s, FCPL was the United States' second-largest county library system, providing services from 65 branches and to 170 schools.

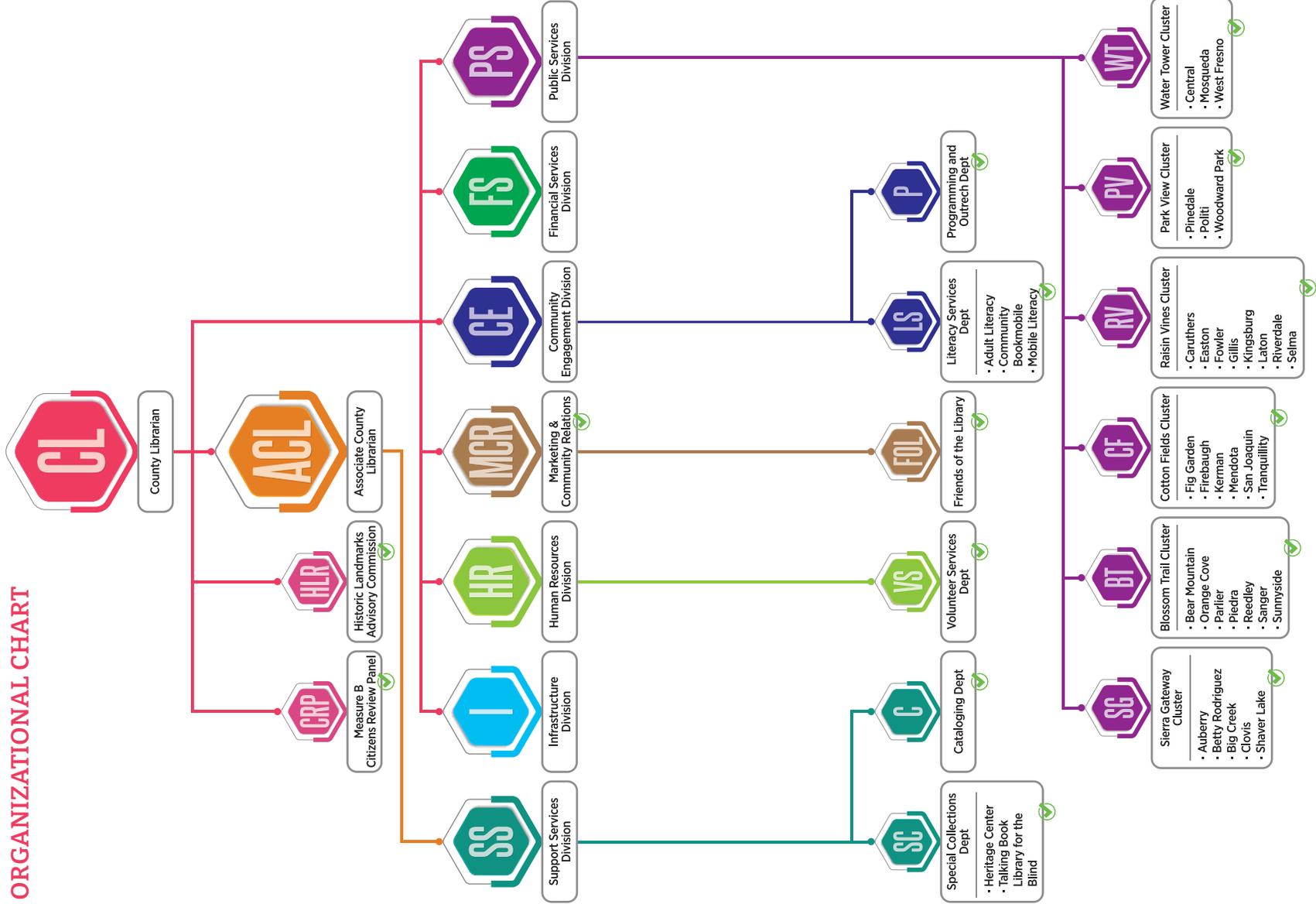
The current building which houses the Central Library and FCPL headquarters was opened in 1959 at O and Mariposa Streets.

### LOCATIONS

FCPL comprises 35 library branches located throughout Fresno County, two bookmobiles, and a mobile outreach division. We are a member of the **San Joaquin Valley Library System**, a library consortium composed of ten public library jurisdictions and spanning seven Central Valley counties, all working together to share physical and digital resources.

# PART I: THE LIBRARY

## ORGANIZATIONAL CHART



This chart breaks down FCPL’s organization by the different divisions and departments. Areas denoted with a green check mark (✓) indicate the use of volunteers or unpaid staff. FCPL utilizes volunteers in so many areas!

# PART I: THE LIBRARY

## PART II: FRIENDS OF THE LIBRARY

### FRIENDS OF THE LIBRARY

The Friends of the Fresno County Public Library (“FOL”) is a non-profit organization dedicated to fostering interest in FCPL, promoting its welfare, and addressing unmet needs.

The FOL serves as a link between FCPL and the community, and to raise money for special projects. FOL members receive a newsletter and discounts for purchases at the FOL Bookstore and FOL-hosted events.

FOL programs include:

- Community Awareness
- Fundraising
- Special Cultural Events
- Endowment Fund

FOL contact information:

- **Email**  
info@fresnofol.org
- **Phone**  
(559) 600-7286
- **Address**  
PO Box 4523, Fresno, CA 93744-4523
- **Website**  
[www.fresnofol.org](http://www.fresnofol.org)

## PART III: VOLUNTEERS: AN INVALUABLE SOURCE OF SUPPORT

### VOLUNTEER SERVICES MISSION

To enhance the services provided by FCPL through constructive and rewarding volunteer experiences.

### VOLUNTEER BENEFITS

Volunteers are the heart of FCPL. Each year, roughly 800 volunteers donate their time, energy, and talents to provide an invaluable source of support to library staff.

Volunteers from all walks of life lend an extra set of hands to help enrich FCPL’s programs and services. *Who’s volunteering?* Individuals, students, community service organizations, corporations, and even philanthropic groups.

In giving back to their communities, volunteers offer their skills or develop new ones and gain new opportunities for friendship, education, recognition, and genuine satisfaction.

### VOLUNTEER OPPORTUNITIES

Volunteers contribute to all facets of FCPL operations by assisting with an assortment of tasks and jobs. The following opportunities are just a handful of volunteer assignments carried out at our branches. This list is not exhaustive. If you have suggestions for a new volunteer venture, please let us know!

## PART III: VOLUNTEERS: AN INVALUABLE SOURCE OF SUPPORT

**Adult Literacy Tutor**—volunteers are trained to be one-on-one tutors with adult learners who want to improve their reading, writing, spelling, and math skills. Want to make a positive and permanent impact on someone’s life? Empower them with new literacy skills and give them a new outlook on life.

**Cataloging Helper**—volunteers are trained to help the cataloging staff search bibliographic databases to import data into our own. Individuals who are computer literate and love the little details are an ideal fit.

**Circulation Aide**—volunteers are trained to help library staff with processing and handling library materials. Did you know FCPL branches circulate over 140,000 books, DVDs, CDs, and video games every month? Staff can always use assistance in the following support tasks:

*Shelving:* Sorting and shelving library items back onto the shelves.

*Checkins:* Clearing book drops and delivery crates of returned library materials and using a computer to scan them into the system.

*Pulling holds:* Retrieving items on reserve for library users from the shelves.

## PART III: VOLUNTEERS: AN INVALUABLE SOURCE OF SUPPORT

**Computer Coach**—volunteers provide one-on-one assistance to library users with computer navigation, internet searching, and office suite questions. If you’re tech savvy, use your talents to teach an individual new technology competency skills.

**Event and Program Aide**—volunteers assist library staff with program setup and cleanup. Duties includes assembling arts and crafts activities, setting up space for children’s storytimes, running movie nights, and facilitating board and video game sessions.

**Genealogist**—volunteers, in conjunction with the Fresno County Genealogical Society, assist library users in the Heritage Center at the Central Library with questions on family history and tracing family lineages. If you’re a life-long genealogist and want to teach users the building blocks so they can start their own family tree, this is it.

**Grandparents and Books (GAB) Reader**—volunteers are trained to be dynamic storytime readers to children in one-on-one or very small group settings. Have a passion for reading? This is your opportunity to inspire a love of reading at an early age.

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## PART III: VOLUNTEERS: AN INVALUABLE SOURCE OF SUPPORT

**Greeter**—volunteers welcome people into the library and answer directional questions. During the summer, volunteers also help promote and sign up users for our annual *Summer at Your Library* program. Interested in meeting new people? You never know whom you'll come across.

**Public Program Presenter**—volunteers make presentations or host activities to interested library users through in-person and virtual programs. If you are a master gardener, talented painter, experienced writer, or have extraordinary set of skills that you would like to share with others, we want to hear from you!

**Search Aide**—volunteers are trained to assist library users with searching and requesting library materials from the online catalog and helping them retrieve items from the shelves. We'll train you to be comfortable with our collections, so you'll be able to train library users to be just as comfortable.

**Tail Waggin' Tutor**—volunteer handlers, in partnership with Therapy Dogs International, provide a relaxed and dog-friendly atmosphere for children to practice their reading skills.

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## PART III: VOLUNTEERS: AN INVALUABLE SOURCE OF SUPPORT

**Teen Council Member**—middle and high school students are given a forum to express and independently run their own programming ideas and to offer book acquisition suggestions. Do you have ideas to make teen programs better? We want you to join and tell us!

**Teen Homework Helper**—teens assist K-8 students in one-on-one or small group settings with homework help throughout the school year. Teens interested in becoming future educators find benefit in learning new communication and early teaching skills.

**Teen Tech Squad Member**—teens are given an opportunity to brush up on their communication skills to help library users with troubleshooting smartphones and tablets running iOS and Android. Teens will be able to teach users to install, locate, run, and remove apps from their devices,

**Veterans Benefit Coach**—volunteers are trained to serve as a point of contact for veterans and their family members to get connected to state and federal resources earned through military service. Did you know there are over 11,000 homeless vets in California? You can directly help those on the streets by staffing our Veterans Resource Centers as a benefits coach.

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## **PART IV: BECOMING A VOLUNTEER**

### **RECRUITMENT**

Every effort shall be made to secure top quality volunteers. Notice of opportunities will be circulated through appropriate departments/branches; through media and volunteer recruitment centers; through online and social media platforms, and through presentations to community groups.

### **APPLICATION**

Anyone interested in applying for a volunteer position will be asked to complete and sign an application. Applicants under the age of 18 require a parent or legal guardian to sign the form. Applications will be accepted on a continuing basis so that an adequate pool of volunteers can be maintained at all times.

### **INTERVIEWS AND PLACEMENT**

The Volunteer Services Coordinator or site supervisor will hold an initial interview with each prospective volunteer to determine possible placement. Those volunteers who are considered for placement will then be invited to an orientation session conducted by the Volunteer Services Coordinator and other library staff members. Volunteers will meet with their prospective supervisors before placement is finalized.

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## **PART IV: BECOMING A VOLUNTEER**

### **JOB ASSIGNMENT**

The Volunteer Services Coordinator will designate a job assignment to each volunteer that will be mutually agreeable to everyone. The assignment will be based off your skills, abilities, and interests. Most volunteer positions have written job descriptions identifying the general function, qualification requirements, primary responsibilities, and time requirements. Volunteers are required to possess the experience and other requirements as specified in their job descriptions.

### **TRAINING**

The general orientation/training session offered by the Volunteer Services Coordinator, combined with the information in this handbook, is meant to provide the basic information needed by volunteers before they begin their service within FCPL. Additional training will be provided as needed for specific projects, and attendance at these sessions is required for some of the assignments. A volunteer desiring further assistance is encouraged to discuss special training needs with the supervisor or the Volunteer Services Coordinator.

## PART IV: BECOMING A VOLUNTEER

### SUPERVISION

Each volunteer will have an on-site supervisor and is expected to follow the procedures established by that individual. Disagreements with the supervisor should never be discussed in public; they should be resolved in private between the two individuals. Unresolved disputes should be referred to the Volunteer Services Coordinator for final action.

## PART V: VOLUNTEER RIGHTS AND EXPECTATIONS

### WHAT YOU CAN EXPECT FROM US:

- A personal interview with the Volunteer Services Coordinator or on-site supervisor
- Appropriate orientation and training
- A suitable assignment with clear descriptions of position requirements, responsibilities, and time commitments
- A safe and inviting workplace environment
- An open forum for communication, feedback, and support about your performance
- To be treated as a valuable team member and be recognized for services rendered

### WHAT WE EXPECT FROM YOU:

- A time commitment to perform assigned duties to the best of your ability for the time period you have accepted
- A team member approach with the library staff you work alongside with
- A willingness to conduct yourself in a professional manner and to abide by the policies included in this handbook
- An acceptance of FCPL's mission, vision, and core values

## **PART VI: VOLUNTEER CONDUCT AND WORKPLACE POLICIES**

### **APPEARANCE AND DRESS CODE**

Although there is no formal dress code for volunteers, remember that you are a reflection of FCPL and the County of Fresno (“County”). Your clothing and grooming should be appropriate for a casual business environment. Sheer or revealing clothing, and attire with printed slogans are not permitted. Avoid attire or accessories that may cause injury to yourself while performing your duties such as open-toed shoes, or strong colognes and perfumes which may cause problems for staff and library users.

### **ATTENDANCE AND TIME**

In order for our volunteer program to be successful, we expect you to report for duty on time and complete the hours you have agreed to unless there is an unexpected emergency. If you need time off for personal reasons, please provide as much advance notice as possible to your supervisor. If you are feeling ill, please stay home! There will be many more opportunities to make up your time down the road.

### **BADGES**

Work badges are available for all volunteers. You must wear your badge at all times while you are on duty and return it to your supervisor when you are done at the end of your shift.

## **PART VI: VOLUNTEER CONDUCT AND WORKPLACE POLICIES**

### **BREAKS**

Volunteers should take a 15-minute break during every three or four-hour shift. You are welcome to take your break in the staff area. Just be sure to notify the staff person on duty before you take your break, so they are aware and can relieve you if necessary.

### **CONFIDENTIALITY**

Some things that you may hear or see in the library may be interesting or humorous. In fact, you may want to include these incidents in your everyday conversation. However, the uses that people make of the library and what they choose to check out—books, magazines, videos, and music—are considered strictly confidential. Never divulge any information about library user transactions to anyone, including family members, friends, law enforcement officers, etc.

### **CONCERNS AND GRIEVANCES**

Volunteers are encouraged to discuss any concerns they may have about their assigned duties, quality of their training and supervision, performance issues that have been brought to their attention, or any area in which they believe they have been a victim of discrimination or negative behavior with their supervisor or the Volunteer Services Coordinator.

## **PART VI: VOLUNTEER CONDUCT AND WORKPLACE POLICIES**

### **DISCRIMINATION AND HARASSMENT**

The County is committed to providing a work environment that is free from all forms of discrimination and any verbal, physical, or visual conduct that can be considered harassing, coercive, or disruptive, including sexual harassment. Actions, words, jokes, or comments based on an individual's sex, race, color, national origin, age, religion, disability, or any other legally protected characteristic are improper and will not be tolerated.

Any volunteer who believes a form of discrimination or harassment has occurred must report it immediately to their supervisor or Volunteer Services Coordinator so it can be dealt with appropriately.

### **DRUG AND ALCOHOL-FREE WORKPLACE**

The County forbids the use of alcohol or illegal drugs in the workplace, as well as the abuse of any drug or alcohol, or reporting for duty under the influence of drugs or alcohol. This also applies to prescribed and over-the-counter medications which could impair a volunteer's ability to perform assigned job duties effectively, efficiently, and safely.

## **PART VI: VOLUNTEER CONDUCT AND WORKPLACE POLICIES**

### **EMERGENCY PLANS**

Your supervisor will identify site-specific emergency exits and plans for you. Please make sure your personal emergency contact information is kept up to date at all times.

### **EMPLOYMENT OPPORTUNITIES**

Did you know that several FCPL staff members actually started as volunteers to get their feet into the door? Volunteers who are interested in paid employment with FCPL should check the list of available County job opportunities at [www.co.fresno.ca.us](http://www.co.fresno.ca.us).

### **EQUAL OPPORTUNITY EMPLOYMENT**

The County is an equal opportunity employer and does not discriminate on the basis of race, color, religion, religious creed, national origin, ethnic origin, immigration status, ancestry, citizenship, disability (physical, mental, or special education), medical condition, genetic information, marital status, sex, gender, gender identity, gender expression, age, sexual orientation, veteran and/or military status, domestic violence victim status, political affiliation status, or any other basis protected by Federal and/or State law. Our equal opportunity employment and anti-discrimination policies extend to volunteers.

## **PART VI: VOLUNTEER CONDUCT AND WORKPLACE POLICIES**

### **HOLIDAYS AND CLOSURES**

FCPL is closed on the following days:

- New Year's Day
- Martin Luther King, Jr. Day
- President's Day
- Cesar Chavez Day
- Memorial Day
- Independence Day
- Labor Day
- Veteran's Day
- Thanksgiving Day
- Day After Thanksgiving
- Christmas

Please check with your supervisor for a list of additional days the Library may be closed.

### **INJURIES**

Volunteers are covered by the County of Fresno's workers' compensation plan. If you are injured while performing assigned volunteer duties, notify your supervisor immediately. If necessary, the Volunteer Services Coordinator will offer you an On-the-Job Injury Packet and will complete all necessary paperwork to authorize you for medical treatment. All injuries, whether minor or serious, must be reported.

## **PART VI: VOLUNTEER CONDUCT AND WORKPLACE POLICIES**

### **PARKING**

Free parking is available at all library branches except for the Central Library. Free parking is available a few blocks from Central in downtown Fresno with metered parking stalls around the branch. FCPL does not validate or reimburse for parking expenses.

### **PERSONAL BELONGINGS**

On-site storage space is limited and in some cases nonexistent, so you are encouraged to leave valuables at home and bring only what you need while on duty. Libraries are public places, so please be cautious about leaving personal belongings unattended.

### **PERSONAL INFORMATION**

Important information must sometimes be distributed to volunteers on short notice, so please report any changes in your personal contact information to the Volunteer Services Coordinator and supervisor in a timely manner. The library maintains records with volunteer contact information. These records are strictly confidential.

### **PUBLIC CONTACT**

Volunteers regularly come into contact with library users. It is important, therefore, that you maintain a professional and friendly

## PART VI: VOLUNTEER CONDUCT AND WORKPLACE POLICIES

demeanor at all times. You are encouraged to answer directional questions (e.g. “Where is the restroom?”), but as a volunteer, you are not expected to have all the answers. It is perfectly acceptable for you to say, “I don’t know” in response to a patron’s question and refer them to library staff for specific assistance on reference questions, or for questions about FCPL policies or procedures.

### RECOGNITION

Volunteers are thanked and recognized for their contributions throughout the year, but the annual Volunteer Tea is the most popular recognition event. Peer recognition awards are also handed out during this event to acknowledge extraordinary volunteer contributions to FCPL.

### SAFETY

Safety is part of everyone’s job, so please be alert at all times of safety hazards. Unsafe acts or conditions should be reported to a supervisor immediately, rather than trying to handle it yourself. Also notify your supervisor or the Volunteer Services Coordinator of any assignment which causes physical discomfort or could lead to personal injury so that the situation can be mitigated.

## PART VI: VOLUNTEER CONDUCT AND WORKPLACE POLICIES

### SMARTPHONE USE

Remember that you are a reflection of FCPL and are expected to follow the same conduct as staff. Personal phone calls should be limited and kept as short as possible. Texting and social media networking should be kept to a minimum and away from public view.

### SMOKING

Smoking and vaping are not permitted inside library buildings or within 20 feet of any entrance, exit, or operable window.

### SOCIAL MEDIA

Problems can arise when volunteers choose to express themselves by posting information on the internet through social media software, personal websites, blogs, or chat rooms that is used in ways that violate the rights of FCPL and its users, staff, and volunteers.

Volunteers may not use personal postings to harass other library staff or volunteers, or reveal confidential information. If, in the process of making personal posts on the internet, volunteers identify themselves as FCPL volunteers, they must clearly state that the views expressed are their own, and do not reflect the views of FCPL or the County.

## **PART VI: VOLUNTEER CONDUCT AND WORKPLACE POLICIES**

### **TIME COMMITMENT**

We encourage you to make a commitment to us depending on your assignment. Please commit to a set schedule and honor it to the best of your ability. Let us know your plans for time off at least two weeks in advance if possible so we can fill in the gaps as necessary.

We encourage you to make at least a six month commitment to the library, so be open with your supervisor regarding your reason for volunteering and how your time fits with your commitment to FCPL.

### **TIME SHEETS**

Each day you work, please record the total number of hours you worked onto your time sheet. They are available from your supervisor or through the Volunteer Services Coordinator. We need this information to measure the success of our volunteer program, for accurate reporting for administrative functions, and for volunteer awards and recognition.

## **PART VII: RESIGNATIONS AND DISMISSAL**

### **RESIGNATIONS**

We understand that life situations can change. Due to varied circumstances, volunteers sometimes choose to leave the program before the completion of their commitments.

If, for any reason, you choose to resign from your position, please notify your site supervisor and the Volunteer Services Coordinator at least two weeks before your final day to give us sufficient time to find a suitable replacement.

On your last day, please remember to turn in your badge and any other FCPL property. The Volunteer Services Coordinator may send you an exit survey in order to gain valuable insight from your experience as a volunteer.

### **DISMISSAL AND REASSIGNMENT**

Volunteers are expected to meet the same standards of professionalism required of library staff. Because an unsatisfactory volunteer performance produces an unfair burden upon fellow volunteers and library employees, those who fail to meet the requirements of their job descriptions or violate the policies established in this handbook may be reassigned or dismissed from their volunteer assignment.

## PART VII: RESIGNATIONS AND DISMISSAL

They include (but are not limited to):

- Unsatisfactory performance or conduct
- Willful violation of any County or FCPL rule or policy
- Non-adherence to procedures as outlines in this handbook
- Lack of cooperation with fellow library employees or volunteers
- Disrespectful conduct with library staff, volunteers, or users
- Theft of FCPL materials, equipment, or that of any volunteer, staff, or library user
- Inappropriate use of personal or FCPL phones, computers, or other equipment
- Unauthorized disclosure of confidential information
- Excessive tardiness or absenteeism
- Promoting personal services or a business to volunteers, users, or staff during a shift

## PART VIII: LIBRARY BRANCH LOCATIONS

### **Central Library**

2420 Mariposa St.  
Fresno CA 93721  
600.7323

### **Countywide and Regional Services**

- Library Administration  
600.6237
- Item Renewals  
444.0412
- Dial-a-Story  
600.8253
- Meeting Room  
Reservations  
600.3184
- Literacy Services  
600.9240
- Community Bookmobile  
600.9233
- San Joaquin Valley  
Heritage and Genealogy  
Center  
600.6230
- Volunteer Services  
600.9230
- Library Website  
[www.fresnolibrary.org](http://www.fresnolibrary.org)

### **Auberry Branch**

33049 Auberry Rd.  
Auberry, CA 93602  
855.8523

### **Bear Mountain Branch**

30733 E. Kings Canyon Rd.  
Squaw Valley, CA 93675  
332.2528

### **Betty Rodriguez Regional**

3040 N. Cedar Ave.  
Fresno, CA 93703  
600.9245

### **Big Creek Branch**

55185 Point Rd.  
Big Creek, CA 93605  
893.6614

### **Biola Branch**

4885 N. Biola Ave.  
Biola, CA 93723  
843.2001

### **Caruthers Branch**

13382 S. Henderson Rd.  
Caruthers, CA 93609  
864.8766

### **Clovis Regional**

1155 Fifth St.  
Clovis, CA 93612  
600.9531

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## PART VIII: LIBRARY BRANCH LOCATIONS

### **Easton Branch**

25 E. Fantz Ave.  
Easton, CA 93706  
237.3929

### **Fig Garden Regional**

(Temporary Satellite Station)  
3045 W. Bullard Ave.  
Fresno, CA 93711  
600.4071

### **Firebaugh Branch**

1315 "O" St.  
Firebaugh, CA 93622  
600.9274

### **Fowler Branch**

306 S. 7th St.  
Fowler, CA 93625  
600.9281

### **Gillis Branch**

629 W. Dakota Ave.  
Fresno, CA 93705  
600.9915

### **Kerman Branch**

15081 W. Kearney Blvd.  
Kerman, CA 93630  
846.8804

### **Kingsburg Branch**

1399 Draper St.  
Kingsburg, CA 93631  
897.3710

### **Laton Branch**

6313 DeWoody St.  
Laton, CA 93242  
923.4554

### **Mendota Branch**

1246 Belmont Ave.  
Mendota, CA 93640  
600.9291

### **Mosqueda Branch**

4670 E. Butler Ave.  
Fresno, CA 93702  
600.4072

### **Orange Cove Branch**

815 Park Blvd.  
Orange Cove, CA 93646  
600.9292

### **Parlier Branch**

1130 E. Parlier Ave.  
Parlier, CA 93648  
646.3835

### **Piedra Branch**

25385 Trimmer Springs Rd.  
Sanger, CA 93657  
787.3266

### **Pinedale Branch**

7170 N. San Pablo Ave.  
Pinedale, CA 93650  
439.0486

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## PART VIII: LIBRARY BRANCH LOCATIONS

### **Politi Branch**

5771 N. First St.  
Fresno, CA 93710  
431.6450

### **Reedley Branch**

(Temporary Satellite Station)  
100 N. East Ave.  
Reedley, CA 93654  
470.9590

### **Riverdale Branch**

20975 Malsbary St.  
Riverdale, CA 93656  
867.3381

### **Sanger Branch**

1812 7th St.  
Sanger, CA 93657  
875.2435

### **San Joaquin Branch**

8781 Main St.  
San Joaquin, CA 93660  
693.2171

### **Selma Branch**

2200 Selma St.  
Selma, CA 93662  
896.3393

### **Shaver Lake Branch**

41344 Tollhouse Rd.  
Shaver Lake, CA 93664  
841.3330

### **Sunnyside Regional**

5566 E. Kings Canyon Rd.  
Fresno, CA 93727  
600.6594

### **Talking Book Library for the Blind**

770 N. San Pablo Ave.  
Fresno, CA 93728  
600.3217

### **Teague Branch**

4718 N. Polk Ave.  
Fresno, CA 93722  
275.3918

### **Tranquillity Branch**

25561 Williams St.  
Tranquillity, CA 93668  
698.5158

### **West Fresno Branch**

188 E. California Ave.  
Fresno, CA 93706  
600.9277

### **Woodward Park Regional**

944 E. Perrin Ave.  
Fresno, CA 93720  
600.3135

**PART IX: MY VOLUNTEER AND  
EMERGENCY CONTACT INFORMATION**

**Library Location:** \_\_\_\_\_

**Library Phone:** \_\_\_\_\_

**Volunteer Position:** \_\_\_\_\_

**Volunteer Schedule:** \_\_\_\_\_

**Supervisor:** \_\_\_\_\_

**Supervisor Phone:** \_\_\_\_\_

**Supervisor Email:** \_\_\_\_\_

**Additional Notes:** \_\_\_\_\_

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**Volunteer Services Coordinator (VSC):** Chris Her

**VSC Phone:** 559.600.9230

**VSC Email:** [chris.her@fresnolibrary.org](mailto:chris.her@fresnolibrary.org)

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