

Note: This is NOT an exhaustive list of all features. Be sure to do your own research to confirm these features as these things can and do change over time!

Feature

Position-specific service measures; e.g., how many patrons served included on online timesheet

Volunteer portal where they can log in to view/update their application info, fill out online timesheet, etc.

One place for all of us to see stuff—Volunteer Services & Volunteer Coordinators—to eliminate some of the communication back-and-forth.

Automatic emails to volunteers when someone in the same role drops a shift from the online calendar

Sync w/Google Calendar

Ability to link a volunteer's record with a position; automating the "updating Opps" portion of the process while still in the vol's record.

Ability to add digital files to a volunteer record

E-learning support; e.g., hosted site for online training accessible by volunteers and staff

Texting, preferably 2-way

Support for different languages

Ability to add custom fields in different formats (text, checkbox, etc.), hopefully without limits
When inactivating record, link assignment and main status so it doesn't have to be done twice; e.g., if someone stops volunteering as a tutor, their record becomes inactive at the same time

Ability to tell volunteers if they already have an application/record in the system as they're applying

Able to use the volunteer-facing side easily when volunteering with multiple orgs that use system

Opportunity page listing so people can see opps before they apply

Ability to limit admin roles depending on what information they need to see

Volgistics ([see all features](#))

Volunteer Impact ([see all features](#))

no

yes

yes - desktop only and "mobile friendly" site

yes - desktop and apps for Android and iOS

no

yes

no

no

no

yes for volunteers, no for staff

no

yes

yes - only staff can add

yes - staff and volunteers can add
yes, upload videos and have quizzes, completion certifies volunteers and allows them to sign up for shifts

no

yes, 1-way text announcements, shift reminders

yes, 1-way text announcements, shift reminders
volunteers/staff can view essential navigational aspects of system in English/Spanish/French/Portuguese,

only on admin added text

yes, but limited

yes, appears to be unlimited

no

moot, Volunteer Impact has different workflows

no

doesn't appear so

no

yes, volunteers can have a single login and can toggle between organizations
yes, can set up so volunteers can sort by location, schedule, site, age group, etc.

yes, very basic

yes, but must pay for additional system operators

yes, very customizable and additional admin roles are free and unlimited