



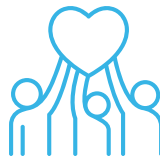
Connecting volunteers with city government since 1983

Learn more at www.volunteersinplano.org | Questions? Email corinas@plano.gov



WHAT

VIP is a centralized City department that facilitates municipal volunteerism and supports the 100+ City staff engaging volunteers.



WHY

Municipal volunteerism builds community ties and creates a high level of government transparency. VIP elevates City services and the quality of life in Plano.

VOLUNTEERS IN PLANO

DEPARTMENTS

VIP staff are experts in volunteer engagement standards and best practices.

- Recruit for specific roles
- Initial screenings
- Manage volunteer records
- Host volunteer management trainings
- Individualized department consulting
- Conflict management
- Host recognition events
- Quarterly newsletters
- Annual report
- Citywide policies & procedures for volunteerism

Departments are the experts in their field and decide how they engage volunteers.

- Appoint coordinators/leads to serve as a point of contact with VIP.
- Determine volunteer roles and quantity
- Facilitate role-specific training
- Provide feedback to volunteers and VIP
- Work alongside volunteers
- Build relationships
- Create an environment of inclusion and regular recognition

2023 *6,619 volunteers contributed a total 76,672 hours citywide*



Adults and teens (13-18) assist with shelving, program support, donation sorting, and genealogy. Offers volunteer practicums for MLS/MLIS students.

2023	2022	2021	2020	2019
750 VOLUNTEERS 9,348 HOURS	707 VOLUNTEERS 7,949 HOURS	325 VOLUNTEERS 4,536 HOURS	427 VOLUNTEERS 5,253 HOURS	748 VOLUNTEERS 13,604 HOURS