



LOS ANGELES PUBLIC LIBRARY

volunteer  engagement

Annual Report

FY 2020 - 2021

33,363

Total Hours Served



4,403

Total Patrons Served



5,605

Total Active Volunteers



78% Adults,
22% Teens

Average Age: 32



Highlights

- 520 New Volunteers
- 5,814 Number of volunteers monthly average
- 69 Friends Groups
- 16.16 FTE

Comparisons

'19-'20 Total Hours Served	112,182
'19 -'20 Total Patrons Served	30,333
'19 - '20 FTE	56
'19 - '20 New Volunteers	1769

**Decreases in numbers due to Safer at Home, which began in March of 2020.*

Mission Statement

The Los Angeles Public Library strives to offer volunteers opportunities to use their skills and knowledge to assist staff with providing service enhancements and to strengthen the relationships between the Library and the diverse communities it serves.