**Library Volunteer Leaders - Notes**

**6-8-22 1:30 EST**

Host: Wendy Johnson, Indianapolis Public Library, wjohnson@indypl.org

Meetings will be held every Wednesday at 1:30 EST for an hour until further notice. We’ll use the same Zoom link each week. Please share the link with fellow library volunteer leaders. All are welcome.

Zoom: <https://us02web.zoom.us/j/85199850785?pwd=WHorb3h2ckgvZjhZT1BOVWxEMzhlZz09>

Meeting ID: 851 9985 0785

Access Code: Volunteer

# **Topics Discussed**

**News**

* Wendy McClure will be facilitating our gathering on June 15th while Wendy is out of town.
* What are you reading? *Blind Spot*, *The Power of Moments, Presence* by Amy Cuddy, *Switch*, *Bittersweet* by Susan Cain Would you participate in a book discussion group? What about a webinar discussion group? This would be outside of the regular Wednesday gathering. Would you be interested in leading a singular discussion? Looks like we need a book list!

**College Corps**

* California Governor’s Office -State Service Commission
* New idea – only in CA
* College students – (maybe underserved as the focus)
* Education award and paid
* Similar to Americorps
* 3 key areas: k-12, food insecurity and environment
* If it’s like Americorp there may be lot of paperwork & meetings
* Consider partnering with another organization that manages Vista/Summer Vistas or Americorp, like Campus Compact, Public Allies. Great success – hire many of the participants – staff like it too! There are now 5 libraries using VISTAs for Summer Reading Program
* <https://www.californiavolunteers.ca.gov/californiansforall-college-corps/>
* We probably had like 10-12 staff at a food bank that started at AC members with our agenda and became staff.
* Find your state service commission - <https://www.statecommissions.org/state-service-commissions>

**Volunteer hour tracking**

Do you use paper? A timeclock (like VicTouch)? What about a sign-in kiosk?

* Self reporting – tablets at each branch (or a computer)
* Use Sameratain, it’s not good with texting volunteers
* Moved from paper to self-reporting – the “how-to” is included in the volunteer orientation
* Board hours are entered by the admin who attends meetings and takes notes
* Victouch testamonials
* Training for tracking: FAQ, printed document next to stations, during rollout, had a person on-hand to help the first week or two
* Mini-videos (3-4 minutes) – “How to sign up for an event”, “How to change a password”, etc.
* VicTouch and VicNet in Volgistics. Victouch. Paper. Paper but we are hoping to use an Ipad or app when we switch to Better Impact.

**Texas Volunteer Management overview**

* Keynote focused on mental health
* Adding “A” to DEI – Accessibility
* Smoother transitions
* Breakout room with presenters on hand to answer additional questions

**New Projects**

* Pilot a book delivery program to patrons.
  + Here's the link to Wendy and her Team's presentation on home delivery -- <https://getinvolvedclearinghouse.org/training-materials/outreach-services-volunteer-resources-match-made-library-heaven-indianapolis>
  + We have a handful of volunteers in the Interlibrary Library Loan. They have access to patron's accounts. We have them sign confidentiality agreements and no issues
* Using VISTAs for shelving this summer (in the past they did DVDs, paperbacks, unprocessed) this year books will be included
* VIP behind-the-scenes tours for volunteer week: special collection, green building, maker space, children’s programming, sorter
* Advisory for volunteer resources – staff and volunteers (this fall)
* Recognition event – killing the big once-a-year event

## **Training Opportunities**

* Visit [GetInvolved ClearingHouse](https://getinvolvedclearinghouse.org/) for FREE volunteer leadership-focused training (and resources, too)!
* Pushing Back on Privilege in Volunteerism with Sue Carter Kahl, May 12. Free! Register here:<https://attendee.gotowebinar.com/register/950485341438249229>
* Understanding the Multi-Gen Mix with Faiza Venzant, May 26. Free! Register here: <https://attendee.gotowebinar.com/register/956562342205268748>

## **On-going Educational Resources (just a few)**

* Volgistics National Peer Group – online – 2nd Tuesday of the month – free!

FMI contact Jessica Link, [linkj@crlibrary.org](mailto:linkj@crlibrary.org).

* Better Impact User Group – online – 1st Tuesday of every month, 2p EST/11a PST – free!

<https://us02web.zoom.us/j/86131303138?pwd=RlBWN2U4SWpZZEdXNEhOem9uTUZJdz09>

Meeting ID: 861 3130 3138

Passcode: 240307

* Join the GetInvolved listserve by emailing Carla, [at clehn@califa.org](mailto:clehn@califa.org). Fabulous resource with samples, weekly news & updates.<https://getinvolvedclearinghouse.org/>
* VolunteerMatch. Free sessions (and recordings) on many of the topics we discuss in this group: <https://learn.volunteermatch.org/>
* [Volunteer Fairfax Virginia](https://myemail.constantcontact.com/Managing-Up-for-Volunteer-Managers-and-more-topics-.html?soid=1101379181335&aid=bIR5wJiFg_E)
* [MAVA, Minnesota Alliance for Volunteer Advancement](https://www.mavanetwork.org/content.aspx?page_id=22&club_id=286912&module_id=205311)

## **Future Topics**

* Our leadership role, what new things are we doing? Resources to share? (encore)
* Service Enterprise – Jessica, Amber & Kate – July 27!
* Strategic planning - 3 and 5-year plans – looking for a speaker
* <https://vqstrategies.com/tools-and-templates/> What’s your VQ assessment. Lots of areas for discussion. Many resources and tools.