

# Huntington Beach Public Library

## Volunteer Engagement Work Plan

### Computer Coach

VISION	RESOURCES	ACTION	YIELD	INITIAL IMPACT	SUSTAINED OUTCOME
<p>Huntington Beach Public Library and Cultural Center welcomes, empowers, and enriches our community by providing innovative and traditional library services that inspire and encourage transformation and growth</p> <p>Huntington Beach Public Library needs volunteers to assist patrons in computer lab</p> <p>Establish a Technical Team to enhance patron skills in computer lab</p>	<p>Staff to collaborate and train the Computer Coach</p> <p>Computer reference materials</p> <p>Promotional materials</p>	<p>Recruit, interview and select volunteers</p> <p>Determine training needs and scope of assistance available</p> <p>Study and evaluate where assistance most needed</p> <p>Determine schedule</p> <p>Collaborate with local education institutions and non-profits</p>	<p>Add Technical Team to Central Library by 2010</p> <p>2 Lead Coaches</p> <p>10 volunteers on coaching team</p> <p>500 patrons helped per month</p>	<p>Patrons become increasingly self-sufficient</p> <p>Library is able to serve people with all levels of computer skills</p> <p>Volunteers increase their knowledge of the library</p> <p>Volunteers meet community service requirements</p> <p>Library increases reputation as a hub for learning and using technology</p>	<p>Librarians will be able to focus on professional duties.</p> <p>Patrons will be less frustrated when using computers</p> <p>Create 3 long-term collaboration with local educational institutions and non-profits by 2010</p> <p>Volunteer engagement and empowerment</p>