|  |
| --- |
| **Ask the Executive Leadership Team (ELT): Statement on Artificial Intelligence**  *(Indianapolis Public Library, 2025)* |
| In response to a staff question about what the Indianapolis Public Library’s stance on Artificial Intelligence (AI) is, here is ELT’s response:    The Indianapolis Public Library supports our library users in their need to understand and navigate Artificial Intelligence (AI) in their daily lives.  IndyPL also recognizes the potential negative impact of AI on intellectual property rights and the environment, as well as the potential for AI to produce inaccurate or incomplete information. Therefore, IndyPL as an organization chooses to intentionally utilize or engage with AI only when it is directly beneficial to the information needs of those we serve, and to educate them on the challenges and shortcomings of AI.    AI generates responses based on patterns in data, and without accurate and diverse data, AI may produce inaccurate, incomplete, and biased information. AI tools do not have the ability to differentiate between sensitive and non-sensitive data. To ensure the privacy and security of patron information, IndyPL has measures in place to prevent the sharing of personal, private, or confidential information when using AI-powered tools.    Because AI tools are deeply ingrained in many commonly used technologies, it is not possible for IndyPL to reduce its usage of AI tools to zero, and individual IndyPL staff may find it necessary to utilize them in the course of their daily work.  IndyPL requires that individual staff members do so only in ways where respect for intellectual property and informational accuracy can be assured. Staff are also instructed to avoid using personally identifiable information (PII) when interacting with AI tools as part of our daily work. |